

IN THE CLAIMS

Please amend claims 1 and 9, as follows.

1. (Currently Amended) A consumer travel integration method, comprising the steps of:

allowing access to a host server via at least two out of a plurality of travel channels to facilitate formation of a travel plan, wherein the plurality of travel channels includes an internet connection, a telephone, and a physical travel office, and wherein the host server is in communication with, and provides access to, a plurality of: travel vendor databases, user multi-use point of service terminals, and global distribution systems that include any computer network that provides inventory access that is at least related to hotel, condominium, rental car, train, bus, and airline inventory;

receiving a travel booking for the travel plan by a first one of the travel channels, wherein the travel booking may be received from a travel customer through a travel network as well as from the travel customer through of a combination of the Internet and the travel network;

associating the travel booking with [[a]] the travel customer; storing the travel booking and customer data for the travel customer in a central repository;

receiving a travel change for the travel plan by any of the travel channels, either the same as or different from the first travel channel;

retrieving the travel booking and the customer data from the central repository;

servicing the travel change by modifying the travel booking to produce a modified travel booking; and

storing the modified travel booking in the central repository.

2. (Previously Presented) The method of claim 1, further comprising the step of connecting a plurality of travel vendor databases to the host server.

3. (Previously Presented) The method of claim 1, further comprising the step of providing direct access to the host server for a plurality of external customers.

4. (Previously Presented) The method of claim 1, further comprising the step of providing a plurality of travel offices, wherein each of the travel offices has access to the host server by said plurality of travel channels.

5. (Original) The method of claim 1, wherein the step of receiving a travel booking comprises receiving a travel booking by an unformatted e-mail message.

6. (Original) The method of claim 1, wherein the step of receiving a travel booking comprises receiving a travel booking by an Internet travel booking request, and further comprises the step of automatically processing the travel booking request.

7. (Original) The method of claim 1, wherein the travel booking comprises flight reservation information, hotel reservation information, and car rental information.

8. (Original) The method of claim 1, further comprising the step of storing fulfillment information in the central repository for the travel booking.

9. (Currently Amended) An integrated consumer travel network, comprising:

a host server accessible via at least two out of a plurality of travel channels to facilitate formation of a travel plan, wherein the plurality of travel channels includes an internet connection, a telephone, and a physical travel office, wherein the host server is also in communication with, and provides access to, a plurality of: travel vendor databases, user multi-use point of service terminals, and global distribution systems that include any computer network that provides inventory access that is at least related to hotel, condominium, rental car, train, bus, and airline inventory, and wherein the host server may be accessed by the Internet as well as a second network;

a booking reception element adapted to receive a travel booking for the travel plan by a first one of the travel channels, wherein the booking reception element may receive the travel booking from a travel customer through a network as well as from the travel customer through a combination of the Internet and the network;

a booking association element adapted to associate the travel booking with [[a]] the travel customer;

a storage element adapted to store the travel booking and customer data for the travel customer in a central repository;

a change reception element adapted to receive a travel change for the travel plan by any one of the travel channels, either the same as or different from the first travel channel;

a data retrieval element adapted to retrieve the travel booking and the customer data from the central repository;

a service element adapted to service the travel change by modifying the travel booking to produce a modified travel booking; and

a storage element adapted to store the modified travel booking in the central repository.